



Helpful contact numbers

Emergency Contact Numbers

Police, Fire, Ambulance (life threatening emergency)	000
SES assistance	132 500
Poisons Information	13 11 26

Warnings and Alerts

DFES public information line	13 33 37
Bureau of Meteorology (BoM) recorded information line	1300 659 213
Australian Tsunami Threat Information	1300 TSUNAMI (1300 878 6264)
National Security Hotline	1800 123 400

Road Conditions

Main Roads WA	138 138
Your local shire or council	

Utilities (Faults & Emergencies)

Western Power	13 13 51
Horizon Power	13 23 51
ATCO Gas Australia	13 13 56
Water Corporation	13 13 75
Telstra (for residential telephone faults)	13 22 00

Support Services

Southcare Emergency Relief	(08) 9450 6233
Australian Red Cross	1800 733 276
Centrecare	(08) 9325 6644
Centrelink	13 28 50
Lifeline	13 11 14
The Samaritans	135 247 or 1800 198 313
Advocare	(08) 9479 7566
Aged Care Quality and Safety Commission	1800 951 822
National Aged Care Advocacy Program (NACAP)	1800 700 600
Homeless Advisory Services, Dept. of Housing	(08) 9325 6660
Insurance Council of Australia	1300 728 228
Department of Communities	
• Crisis Care	(08) 9223 1111
• After hours country free call	1800 199 008
Crime stoppers	1800 333 000
Department of Fire and Emergency Services (DFES)	(08) 9395 9300
DFES Chaplain (pager services: leave a message and you will be called back)	(08) 9485 7800
Western Australia Natural Disaster Relief and Recovery Arrangements (WANDRRA)	(08) 6551 4034 or (08) 6551 404
RSPCA WA	(08) 9209 9300
Wildcare helpline, Department of Parks and Wildlife (DPAW)	(08) 9474 9055

Interpreter Services

Translating and Interpreting Services (TIS)	131 450
National Relay Service (NRS)	1800 254 649
Speak and Listen	1300 555 727
SMS Relay	0423 677 767
TTY Speak and Read, Type and Read and Type and Listen	1800 555 677