



Ways to provide feedback

Contact Southcare directly by...



Calling the office
on 9450 6233



Emailing your coordinator at
chsp@southcare.org.au
(CHSP customers) and
coordinators@southcare.org.au
(HCP customers)



Writing to 53 Bickley Crescent
MANING WA 6152



Speaking with your support
worker or requesting a
meeting with your
coordinator



Completing a feedback
form online at
www.southcare.org.au or via
the Southcare Connect app.

If you prefer a paper copy,
complete the "We care about
what you think" form in the
"Feedback" section of your
home folder.



Messaging us or completing
the feedback form on the
Southcare Connect app

Other services available to you...



Advocacy
National Aged Care Advocacy Line
1800 700 600 (toll free)



**How to lodge a complaint
externally**

Contact the Aged Care Quality
and Safety Commission on
1800 951 822 (toll free) or
write to them at GPO Box 9819
PERTH WA 6000



Interpreter service
Translating and Interpreting
Service (TIS) on 131 450